



PARTY POLICIES

Deposits:

All parties booked with DESERT DREAM PARTIES are required to pay 50% of the total bill as a non refundable deposit that will be applied toward your final bill. This deposit is to be paid at the time of booking. The deposit is to hold your party date and to guarantee services. We accept credit cards, personal checks, and cash for the initial payment. Please note on the date of the party your performer will collect the Balance due and we only accept cash or checks at this time.

Cancellation Policies:

All parties booked are required to pay a 50% of the total bill as a non-refundable deposit that will be applied to your final bill. If you need to postpone your party we will work with you to find a suitable date to reschedule your party (based on availability) as long as you cancel 1 week prior to your party date. You will be responsible for the costs of any specialty items or add-on crafts that you purchased for your party, although if you reschedule there is no additional cost and the items will be used at that new time. If you choose to simply cancel with us for ANY reason your deposit will NOT be refunded.

Weather:

All though we at Desert Dream Parties feel we are able to adjust and adhere to any weather conditions we understand if a parent/guardian feels uncomfortable with the weather situations and we will accept cancellations **due to weather** 48 hours prior to party date and reschedule within 30 days (based upon availability). Please note if no rescheduling is done the initial deposit is still non refundable as well as additional specialty supplies and add-ons purchased.

Traffic:

Although the Coachella Valley is not usually known for it's heavy traffic, Desert Dream Parties reserves the right to be 15 minutes late due to unforeseen traffic or parking issues. Although please note that we here at Desert Dream Parties pride ourselves on our timeliness and pledge to client satisfaction and only in the most extreme cases would we be late to a party.

Additional Policies:

Client agrees to hold and keep harmless Desert Dream Parties, it's agents and employees from any and all property damages and/or bodily injury damages caused by the clients guests, or other persons attending the party. Client agrees not to hold Desert Dream Parties responsible for any unforeseen weather changes or any other unavoidable circumstances that may cause cancellation of the party. In the event of damage or loss of Desert Dream Parties inventory and or damage/loss at the Party's location, the financial responsibility lies entirely with the contracted client. You as the client also assume all liability and responsibility for allergic reactions or other medical reactions stemming from food, the wearing of costumes, or any activity taken place before, during or after the party.

Please Contact Us with any questions or inquires.

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